**Grooming Terms and Conditions**

We would ask that you discuss and give feedback to the grooming session before and
after completion. Stating any special requirements your pet requires.

**Care of your Pet**

All clients will be asked to sign a dog grooming customer care card and are asked to
inform us of any known medical problems,allergies etc. Please advise us of any changes
we will keep this information updated.

We take the utmost care throughout grooming to ensure the health, safety and wellbeing
of your dog. Precious Paws is not liable for any pre-existing conditions. If anything untoward is
discovered we will notify you. It will then be necessary for you to consult your vet.

You must inform us if your dog has ever bitten or has aggressive tendencies. A soft muzzle
will be used where necessary. If your pet shows unmanageable aggression Precious Paws
reserves the right not to continue with the grooming session.

Severely matted/overgrown coats may result in us having to clip close to the dogs skin.
The client should be aware that irritation and skin nicks might occur from the shaving
process. The client agrees that Precious Paws will not be held liable for any after grooming effects
or problems uncovered on a matted or neglected coat. The client agrees to pay
all costs for the grooming of the dog, including de-matting which is an extra cost, whether
or not the groomer is able to complete the job.

**Photography**

Your dog may be photographed before, during and after its groom. These images may be
used on our Precious Paws website/Facebook page unless you specifically request not to do so.

**Payment**

Full payment is required at the end of the grooming session. Cancellations must be made more than 24hrs before appointment. Failure to do so will incur a £10 fee due to loss of time.